

## AD24 – New UK Website – September 2024 – Go-Live Plan

We are excited to announce that in September 2024, we will be transitioning to the new and improved AD24 website! ***The website will roll out worldwide during September and October, starting with the UK.*** This update is part of our ongoing commitment to provide you with the best possible experience and enhanced features to support your needs.

### What This Means for You

**New Dashboard:** When you log in, you will be greeted by a brand-new dashboard as your home page. This redesigned interface is intuitive and user-friendly, making it easier for you to navigate and find the information you need.

Depending on your subscription with AD24, you may have access to some or all the following features:

- **Parts:** Efficiently search and order the parts you need.
- **Service:** Access detailed service records and see workshop jobs.
- **Accounts:** Manage your account details, invoices, POD and billing information.
- **Technical Publications:** Find and download important technical documents.
- **AD Connect:** Stay connected with our network of vehicles.
- **Fleet Manager:** Oversee and manage your new EV fleet operations seamlessly, all live.

### Need Assistance during transition?

If you are unsure how this transition will affect your account or if you have any questions regarding the new website, our dedicated customer support team is here to help. Please do not hesitate to contact us for assistance using the live chat facility!

Thank you for your continued support and for choosing AD24. We look forward to providing you with an even better online experience.

Best regards,

The AD24 Team